

Venue Fundraising FAQs

Coordinator: Jim and Lori Guettler guettler.band@gmail.com

- **At which venues can we work?**

Red Hat Amphitheater, Raleigh Convention Center (RCC), Performing Arts Center (PAC)

- **Do you need special training to work at these venues?**

Red Hat Amp – TIPS class (take every 3 years); Centerplate Customer Service class (take every year); you can work as food runner without TIPS training, but there are not as many shifts available

RCC/PAC - Centerplate Customer Service class; TIPS for most events at PAC; TIPS is not required for most events at RCC

- **How do we sign up for training?**

The Venue Coordinator will communicate class dates/times through Charms email.

- **How do we sign up to work at events?**

The Venue Coordinator will communicate scheduling of events through Charms email.

- **How much do we earn?**

The LRHS Bands Club Board determines the hourly rate based on past earnings. The rate can change at any time if the venue's earnings decrease or increase. Shifts are currently (Aug 2017) \$10/hour

- **How long do we work?**

A typical shift lasts between 4-6 hours.

- **What if I need to cancel?**

If you need to cancel, please contact the Coordinator immediately.

Red Hat Amp - last minute cancelations contact Stand Manager

RCC/PAC – last minute cancelations contact RCC/PAC name listed on parking pass.

- **Can students work at the venues?**

Red Hat Amp – Workers must be 21. Students 16+ can work if they work with their parent.

RCC/PAC - Workers must be 21

- **What do we wear?**

Red Hat Amp – black shorts/pants/capris, closed-toe, rubber soled shoes, t-shirt provided by Live Nation (must be returned at the end of your shift)

RCC/PAC – Black pants, black button up shirt, and black closed-toe rubber soled shoes

- **Where do we park?**

You will be sent a parking pass to use so you do not have to pay for parking. The parking pass will indicate which deck / lot to use.